

# Working together to keep communities safe.

## Questions and Answers About the Program

### · **When did the partnership begin?**

In 2018, Uber and CSI began discussing a way to safely empower driver-partners to report suspected criminal activity like human trafficking or illegal trade. After identifying the cities and collaborating on safety messaging, they signed their partnership agreement in June 2018.

### · **How many driver-partners are participating?**

Uber has approximately three million driver-partners worldwide. Currently the project is launching in 10 cities in five countries with plans to expand to more cities in the future.

### · **Where is the program in place?**

The following Crime Stoppers programs are participating in this project at this time:

- Caribbean, Bermuda and Latin America Crime Stoppers Region
  - Guatemala City, Guatemala
  - Panama City, Panama
  - San Salvador, El Salvador
- Canada
  - Toronto
  - Ottawa
- U.S.
  - Las Vegas
  - New Orleans
  - Atlanta
  - Indianapolis
  - Jacksonville

- **How did you select the cities to launch in?**

Uber, CSI and the regional directors identified the initial target cities with further expansion planned in the future.

- **What should driver-partners do if they suspect a crime?**

First and foremost, Uber recommends calling 911 or the appropriate local number in an emergency. When the driver-partner is in a safe, secure location, driver-partners can report through their local Crime Stoppers telephone hotline or online tip portal.

- **How will driver-partners report criminal activity?**

Via an in-app message or email communication, Uber will be providing driver-partners with the Crime Stoppers hotline and online portal to report suspicious activity. Once they are in a safe, secure location, driver-partners can anonymously report to Crime Stoppers. Uber and Crime Stoppers share a common goal of making it easier to anonymously report potential criminal activity.

- **Is Uber concerned that reporting may put the driver-partners in danger?**

It is the choice of the driver whether to report suspicious activity, and we encourage drivers to call the police if they ever feel unsafe.

- **Who takes the report from the driver-partners?**

The local Crime Stoppers chapter will take the report. Uber does not take the report.

- **Is Crime Stoppers really anonymous?**

Reports submitted through the Crime Stoppers network whether made by a phone call or online are completely anonymous. No matter where or how the report is submitted, the identity of the reporter is protected. Once the information is reported, any indication of where it came from is removed. All phone numbers come across as private and IP addresses are hidden (de-identified) so any Crime Stoppers personnel or law enforcement cannot identify the source. For more than 42 years this practice remains the most critical part of the Crime Stoppers program - every reporting person can remain anonymous.

- **What type of crimes can driver-partners look for?**

We want to empower driver-partners to recognize and feel comfortable reporting suspicious behavior. In partnership with local law enforcement, driver-partners have information about what to look for and how to

safely report anonymously. As a general rule – anything suspicious or actual criminal activity that has become known to the driver, that is not currently occurring or where the driver is not a victim of crime – can be reported to Crime Stoppers. In an emergency situation, Uber always encourages riders and driver-partners to call 911.

- **Did Uber pay Crime Stoppers as part of the partnership?**

Yes, Uber provided Crime Stoppers International with grant funding to help build this partnership in cities across the world. Crime Stoppers International and all of its affiliate programs are non-profit organizations and this funding provides much needed assistance to Crime Stoppers to support and participate in this project.

- **Is there a plan to launch in other locations?**

Yes, we plan to launch this partnership in markets where Uber and Crime Stoppers mutually have a presence.

- **What do you hope to achieve through the partnership?**

Uber has over three million driver-partners who live and work in their local communities. This partnership provides driver partners with information to report crime anonymously. We hope driver-partners feel empowered to help keep their communities safe and in turn, share that knowledge with their families, friends and riders.

- **Are you tracking what types of calls/number of calls are made by driver-partners?**

Generally, no. Reporting through Crime Stoppers is anonymous, however, there may be instances where a driver-partner reports an incident to both Crime Stoppers and to Uber.

- **Is it mandatory for driver-partners to participate?**

No, driver-partners have no obligation to participate and may do so completely at their own discretion.